# QUERIES RAISED BY THE VENDORS IN THE PRE BID MEETING
# HELD ON 17.1.2015

| S.No. | Queries raised by the vendors in pre bid meeting. | Reply |
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| 1. | What is the existing database? (Page no. 24 point number 23) | It is MSSQL Server |
| | There is some inconsistency (page 7 – qualification criteria (b) with regard to turnover of the company) which needs clarification. | The vendor/service provider should have a minimum turnover of atleast Rs. 3.00 Core in total in the past 3 years. (2011-12, 2012-13 and 2013-14). |
| | Page number 23 point number 13. Is it necessary to ask for proof in support of prominent presence at Mumbai or Bangalore? | In place of Mumbai or Bangalore, it should be NCT of Delhi. |
| | Page number 24 point number 23. Is it must to have 100 technically qualified software developers etc? | There should be sufficient number of technical qualified developers etc. |
| | Page no. 24 point no. 22. Copies of its audited financial statements for past three year (i.e. 2011-12, 2010-11, 2009-10) | There should be audited financial statements for past three years i.e. (2011-12, 2012-13 and 2013-14). |
| 2. | How many users are to be trained? | There should be training of around 20 users at Hqrs and Four Regional Offices each. |
| | When do we require customised reports? (Page number 17 annexure A point number 4). | Customised reports are required during implementation. |
| | There is discrepancy in the amount mentioned in words and figures of EMD. (Page number 23 – envelope 1.) | The amount of EMD is Rs. 1.5 lacs |
| | The scope of work mentioned in the financial bids needs clarification, as the criteria of selection of bidder and decision with regard to L1 is based on this point only. | Design, Development, Implementation and Maintenance of E-Regulation Software and Website including hosting, for 1 year. Separate rates for first year AMC (including hosting), Second year AMC (including hosting). |
| | a. Request was made to make some payment as an initial amount after acceptance of SRS. | a. 10% of the contract value will be paid after signing and acceptance of SRS and 20% (instead of 30%) will be paid at the stage of demonstration of working and functional module and website. |
| | b. When will be the last 10% be paid? (Payment option? Page number 13). | b. The last 10% of the amount will be refunded to the company after one year successful implementation of the solution. |

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| | Whether there is exemption in payment of EMD. | It is already mentioned in the RFP. |
| | The clause on Page number 35 point 'e', "The contractor shall include a quality and description of every item to be required by NCTE at the time of transferring the solution of the NCTE, needs clarification. | The contractor has to list out the infrastructure (hardware, software and manpower etc.) required by NCTE to maintain the solution on its own prior to transferring the solution. |
| | What will be the Hardware? | Appropriate hardware (servers) may be decided by the vendor depending on the solution requirement. |
| | Is it necessary to have API support for data import and export? | The basic idea of API (Application Program Interface) support is to have the smooth data portability. The vendor has to decide to provide this feature with or without API support, ensuring smooth portability of data. |
| | Page 23 point 11<br>Is it necessary to provide proof in support of minimum three clients with total order volume of Rs. 4.00 Crore for last two years out of which one assignment should be of minimum value of Rs. 4.00 Crore from single public sector client? | Out of Rs. 3 Crore of turnover in three years mentioned earlier, Rs. 2.4 Crore should have been generated from S/w development work only (Scope of Work of this RFP). Proof for the above should be submitted along with the RFP. |
| | Would you like the project broken down in phases to help you meet your goals? | No. |
| | How many number of users might require access to the solution? | Once in a year, NCTE receives throughout the country about 5 to 8 thousand applications in the Regional Offices. |
| | What is the volume of the existing data? | NCTE has basic data relating to about 16 thousand institutions. |
| | What will be treated as 'minor' changes? | The changes which do not affect the system design/functionality are treated as minor changes. |
| | Whether security audit of the solution is mandatory? | Yes, the vendor has to obtain it. |
| | Whether Regional Committees' websites are also to be developed? | No, dynamic website for NCTE Hqrs only is to be developed. |