CIRCULAR

M/o Education vide their reference dated 13.10.2021 has forwarded Member Secretary, National Commission for Women, DO dated 23.09.2021 indicating regarding round the clock helpline number (Copy enclosed). It has been informed that National Commission for Women (NCW) has set up a dedicated round the clock (24*7) Helpline Number (7827170170) for women in distress. The website for the helpline is www.ncwwomenhelpline.in. The helpline provides online support to women affected by violence or mental stress through referral by linking them with appropriate authorities such as police, health services, District Legal Service Authority. Counselling services and information about women related programs across the country are also provided through a single uniform number. As per NCW, the task force managing this project is a team of highly qualified personnel.

2. IT division is requested that the said helpline number and URL may be uploaded on NCTE website.

Encl.: As above.

(Neelam Sharma)
Deputy Secretary (Vigilance)

Shri Priyank Jain, Section Officer (IT), NCTE for uploading the aforesaid helpline number and URL on NCTE website at appropriate place. A copy of the above Circular may also be uploaded on E-Office.

Copy for information to: Section Officer to Member Secretary, National Council for Teacher Education, Dwarka, Sector-10, New Delhi-110075
Subject: Helpline number for women in distress, set up by National Commission for Women-

Madam/Sir,

I am directed to say that National Commission for Women (NCW) has set up a
dedicated round the clock (24*7) Helpline Number (7827170170) for women in distress. The
website for the helpline is www.ncwwomenhelpline.in. The helpline provides online supports to
women affected by violence or mental stress through referral by linking them with appropriate
authorities such as police, health services, District Legal Service Authority. Counselling services
and information about women related programs through a single uniform number are also
provided. In this regard, letter dated 23.09.2021 received from Member Secretary, NCW is
enclosed for reference.

2. It is requested that the said helpline number and URL may be uploaded on your website
and also shared: with your sub-ordinate/concerned Offices/Departments.

Encl.: As above.

Yours faithfully,

(Rajni Mahajan)
Under Secretary to the Govt. of India
Email Id: us-is11.edu@gov.in
Dear Madam,

I write to share that the National Commission for Women (NCW) has set up a dedicated round the clock (24x7) Helpline number (7827170170) for women in distress since 24th July, 2021. The website for the helpline is www.ncwwomenhelpline.in. The round-the-clock helpline provides online support to women affected by violence or mental stress through referral by linking them with appropriate authorities such as police, health services, District Legal Service Authority. We also provide counselling services and information about women related programs across the country through a single uniform number. The task force managing this project is a team of highly qualified personnel, who are providing emergency response to women in distress.

2. I request you to share the Helpline number 7827170170 and the URL on the department website and other related websites so that larger numbers of women could be made aware of the resource.

3. Your co-operation in this regard is solicited.

With Regards,

Yours sincerely,

(Meeta Rajivlochan)

Smt. Anita Karwal,
Secretary
Department of School Education & Literacy
124-C, Shastri Bhawan,
New Delhi 110001
F. No. 13-5/2021-IS-11 (Pt-II)  
Government of India  
Ministry of Education  
Department of School Education and Literacy  
(IS-11 Section)  

Shastri Bhawan, New Delhi  
Dated: 13th October, 2021

To,

| The Chairman, CBSE Shiksha Kendra, 2, Community Centre, Preet Vihar, Delhi - 110092 Email: chmn-cbse@nic.in | The Director, CTSA, ESS Plaza, Plot No. 1, Community Centre, Sector-3, Rohini, Delhi- 110085. directorctsadelhi@gmail.com |
| The Commissioner, Kendriya Vidyalaya Sangathan (KVS), 18 Institutional Area, Shaheed Jeet Singh Marg, New Delhi - 110 016. commissioner-kvs@gov.in | The Commissioner, Navodaya Vidyalaya Samiti (NVS), B-15, Institutional Area, Sector-62, Noida, Uttar Pradesh - 201307 commissioner.nvs@gov.in |
| National Bal Bhawan, Kotla Marg, ITO, Delhi-110 002. Email Id: nbb.admin@gmail.com | The Chairman (NCTE), National Council for Teacher Education, G-7, Sector-10, Near Dwarka Metro Station, Delhi-no 075. Email Id: cp@ncte-india.org |

Subject: Helpline number for women in distress, set up by National Commission for Women-reg.

Madam/Sir,

I am directed to say that National Commission for Women (NCW) has set up a dedicated round the clock (24*7) Helpline Number (7827170170) for women in distress. The website for the helpline is www.ncwwomenhelpline.in. The helpline provides online supports to women affected by violence or mental stress through referral by linking them with appropriate authorities such as police, health services, District Legal Service Authority. Counselling services and information about women related programs through a single uniform number are also provided. In this regard, letter dated 23.09.2021 received from Member Secretary, NCW is enclosed for reference.

2. It is requested that the said helpline number and URL may be uploaded on your website and also shared with your sub-ordinate/concerned Offices/Departments.

Encl.: As above.

Yours faithfully,

(Ruchi Mahajan)  
Under Secretary to the Govt. of India  
Email Id: us-is11.edu@gov.in